

Getting Started Guide

MobileServe is available as a mobile app in the App store and Google Play and can be used on most smart phones and tablets. If you'd rather not use the mobile app, you can create and manage your MobileServe account from any internet-connected device at: app.mobileserve.com. Simply skip the download instructions below and start with Create Your Account.

Download the App

1. Go to the App Store or Google Play.
2. Search "MobileServe".
3. Tap the **Get** or **Install** button next to MobileServe App.

Create Your Account

1. Open the app or go to app.mobileserve.com. & select **Sign Up**.
2. Enter your name, birthday, and create a password. You can skip the Employer / Organization box.
3. Select **Next**.
4. Add an optional photo to your profile or skip.
5. Select **Next**.
6. Enter the 6-digit code corresponding to **your group (see below)**.
7. When it pops up, select **Join**.
8. To join additional Groups or if you already have a MobileServe Account:
 - a. Go to your Settings page.
 - b. Click on Organizations.
 - c. Click "Join Organization" and enter the next code.
 - d. When your Organization name pops up click "Join".

Log Your Hours!

- After joining your organization(s), be sure to categorize your service log within the correct organization, or multiple organizations at once, by checking the box next to the org. name and selecting the correct service category.

Codes:

67219C	Sandy Spring: Class of 2023
B73D48	Sandy Spring: Class of 2024
374F65	Sandy Spring: Class of 2025
D420C3	Sandy Spring: Class of 2026